Empower or Perish - 1 Day

Course Description: This one-day course will give practical techniques on how supervisors and managers can free up time and motivate staff through empowerment. It will focus on building responsibility and accountability by teaching workers how to make decisions and solve problems. Participants will analyze components for shifting the decision making from management to workers.

Course Objectives:

Objective 1:   Compare the organization's present culture to new, empowered style

- Identify how to match skilled employees to assignments

- Analyze why empowerment fails

- Examine present challenges of empowering workers

- Analyze why management might block empowerment and what to do about it

virtual
instructor-led

Objective 2: Evaluate how far supervisors and managers should go in empowering workers

- Identify ways to create trust between employees and management

- Evaluate seven steps of effective empowerment

- Choose plans for training government employees for greater empowerment effectiveness

- Examine coaching skills to reinforce empowerment in the organization's culture

- Analyze the most effective process for implementing empowerment