

Effective Problem Solving - 1 Day

Moving Ahead with Creative Solutions

Course Description: This one-day course will give a step-by-step process for creating, solving, and implementing solutions to problems. This course will give input not only on processes, but also on ways to prevent failure and who should be on the Problem-Solving Team. Each participant will understand numerous ways to brainstorm problems to come up with the best solution.

Course Objectives:

Objective 1: Discuss benefits of problem-solving

- Classify who should be on the problem-solving team
- Evaluate why participation helps solve the problem faster
- Identify why people are frustrated with problem-solving
- Review what influences the problem solving-experience

Objective 2: Define the problem-solving processes

- Assess the resources needed to fulfill the plan
- Examine creative solutions
- Compare what to do if you inherit a goofy solution
- Develop a SWOT Analysis
- Evaluate the four steps to Force Field Analysis
- Discuss the benefits of Force Field Analysis
- Define contingency planning and examine the crisis correctly

Objective 3: Evaluate how to implement the solution

- Discuss seven keys to problem-solving implementation
- Identify the seven reasons for implementation failure



face-to-face



virtual
instructor-led