# MILESTONE

Providing Stepping Stones Along the Path to Success



ETHICAL CODE OF CONDUCT

Having an ethical compass is essential to an organization. Ethics goes beyond what the law says is legal. It expands the law by going beyond a government's reach to outline what is acceptable business practices. What is legal may not always be ethical. Just because you won't go to jail if you are caught, doesn't mean that it is the right thing to do.

It is essential that professionals conduct their work in an ethical and legal manner. Without this, there will be no trust or confidence from others. Building trust with not only your customers but also your employees is a key organizational success factor. If management shows that making ethical decisions are important to the organization, employees are more likely to also use ethical reasoning when making a decision.

The Josephson Institute of Ethics, a non-profit whose mission is to improve the ethical quality of society by changing personal and organizational decision making and behavior, gives 6 Pillars of Character which should be included in an organization's Ethical Code of Conduct.

#### Trustworthiness

Safeguard public confidence in the integrity of the organization by displaying honesty in all dealings and avoiding conduct that might create the appearance of impropriety. Go beyond what is legally required to permit public scrutiny of your activities.

#### Respect

Treat others with dignity – the way you would like to be treated. Be civil, courteous, and decent with all employees, customers, and business partners.

#### Responsibility

Conduct business efficiently and honorably in a manner that permits employees, suppliers, vendors, customers, and members of the local community to make informed judgments and hold the company accountable.

#### **Fairness**

Seek to be impartial; employ independent objective judgment on merit, free from conflicts of interest – both real and apparent. Compensate all employees equitably; minimize wage disparities.

#### Caring

Demonstrate a genuine sense of compassion and concern for the welfare of others – inside and outside the company walls. Don't allow tax advantages to dictate charitable contributions from the company. These are ploys, not contributions.

#### Citizenship

Honor and respect the principles and spirit of democracy and set a positive example by observing the letter and spirit of laws. Demonstrate a commitment to the environment and to social responsibility that goes beyond legal requirements.

www.josephsononbusinessethics.com/2010/11/including-the-six-pillars-of-character-in-your-companys-ethics-code/

A clearly outlined Ethical Code of Conduct should be communicated and enforced throughout the organization. An ethics committee can be established to concentrate on new issues and to set up ethical codes and policies.

Join Dr. Mathis on Friday, March 4 for our free *Successfully Running Hybrid Projects* webinar. If you cannot attend, a replay link will be sent out after the webinar. To register, go to **www.themathisgroup.com/webinars**.

# <u>UPCOMING FREE</u> WEBINAR

SUCCESSFULLY
RUNNING HYBRID
PROJECTS
FRIDAY,
MARCH 4
10:00 - 11:00 AM CST
1 PDU

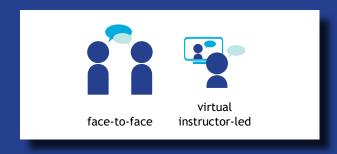
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# SATISFIED CLIENT OF THIS COURSE

Beverly Farm

# ETHICS IN THE WORKPLACE - 1 DAY



Course Description: This one-day course will focus on ways employees can make decisions and evaluate what is right, proper, and just. This course will deal with theory, as well as actions and behaviors that influence ethics in the workplace. Participants will learn how to successfully draw on their own ethics, moral standards, and beliefs, as well as how to respect the ethics of others while following organizational values that have been set.

#### **Course Objectives:**

#### **Objective 1: Examine values in America**

Define theories of ethics
Discuss myths of ethics and values
Evaluate the internal pressure to cheat
Label types of ethics
Compare sources of ethics

#### **Objective 2: Show levels of moral development**

Compare subjective and objective morals
Analyze solving moral problems
Discuss bribery
Review what is our moral duty
Compare conflict of moral guidelines
Evaluate employee rights and how that affects ethics
Apply accountability and ethics
Examine agents and roles of moral accountability
Demonstrate moral responsibility within the organization

### **Objective 3: Examine whistle blowing**

Describe ethics and trust
Compare ethics and money
Examine choices when asked to do something unethical





Providing quality, customized training and consulting services that inspire, educate, and equip organizations to be better tomorrow than they are today.

# DR. KEITH MATHIS, PMP, PMI-ACP, CSM WANDA MATHIS, M.ED. PMI-ACP

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Customer Service

## **COMPANY MANDATE**

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### VALUES STATEMENT

Every person has worth and should be treated with respect.

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