



June 9, 1999

D. Keith Mathis, Ph.D.
THE MATHIS GROUP

Dear Keith,

Thank you for three outstanding presentations:

"Excelling as a First Time Supervisor"	July 21, 1998
"Conflict Resolution and Confrontation Skills"	October 5, 1998
"9 Traits of Highly Successful Teams"	May 4, 1999

All three programs were power packed and professionally presented. In each case, the training was well received and the evaluations were outstanding. I really appreciate your willingness to design the programs to fit our particular needs. I certainly hope we can invite you back for more training programs in the future.

Thanks again for such dynamic programs.

Sincerely,

Lawrence L. Fortson
Director of Human Resources