



3674 Lindell Blvd.

St. Louis, MO 63108

Phone: 314-977-3609

Fax: 314-977-1647

SAINT LOUIS
UNIVERSITY

Service Leadership
Certificate Program

September 30, 2002

Dr. Keith Mathis
The Mathis Group
106 Lakeview Woods
Eureka, MO 63025

This letter is in regards to Dr. Keith Mathis of the Mathis Group. I asked Dr. Mathis to speak at Saint Louis University to the Service Leadership program students. In 1995, the John Cook School of Business established the Service Leadership Certificate Program to develop leaders who demonstrate competence, conscience, compassion, and commitment to community by integrating the strong traditions of Jesuit education with the fundamentals of leadership. Service Leaders come from a wide range of backgrounds and service experience. Their unifying characteristic is their commitment to long-term active involvement in community service in the St. Louis region. Service Leaders have performed more than 15,500 hours of community service since the program's inception. The goal of the program is for students to work their way up to increasingly responsible leadership positions at the service site organizations. This increase in responsibility is matched with their increasing expertise in their chosen field of study. Reflecting the Jesuit tradition of leadership, one that is learned and demonstrated through service, students combine their service with leadership development workshops. These workshops are specially designed to help students develop and strengthen their leadership skills. Students complete 15 hours of academic course work, in conjunction with their degree, that expands their understanding of how culture, gender, ethnicity and economics can impact the lives of those in our society who may be most vulnerable. While pursuing academic excellence, students complete 300 hours of volunteer service over their career at Saint Louis University. Currently, there are 150 Service Leaders enrolled in the program.

Dr. Mathis prepared a customized afternoon workshop for the students on Conflict Resolution and Management. The students, as well as the adults, found Dr. Mathis to be professional, interesting and well prepared. His blend of humor and content made the presentation entertaining, as well as informative. Dr. Mathis has a wide variety of experiences and uses those to illustrate concepts and principles. His presentation style is energetic and his use of power point added to his overall effectiveness.

I would highly recommend Dr. Mathis as a speaker. His range of expertise covers a large array of topics in organizational management and behavior. For additional information, please do not hesitate to call, 314-977-3609.

Sincerely,

Debra R. Faughn

Debra R. Faughn, Ph.D.

Coordinator, Service Leadership