

Todd McClure Cook, Vice President ~ Marketing & Business Development

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May 12, 2000

Keith Mathis, PhD
The Mathis Group
9 Lakeview Drive
Eureka, Missouri 63025

RE: StarMed Staffing Group Sales Training Program

Dear Keith:

All of us would like to extend our sincere thanks for the terrific custom training program you created for our organization. Working from a basic needs-assessment, you were able to construct training that was specific to our industry and needs, on-point and of significant value to our sales force. Moreover, your approach was captivating and kept our team engaged throughout the entire session.

Again, thank you for this terrific work. We have already booked our next program, and look forward to this follow-up session.

Sincerely,

A handwritten signature in black ink, appearing to read "T. Cook", written over a large, sweeping, curved line that underlines the signature.

Todd McClure Cook
Vice President, Marketing & Business Development